

IMS Suite Overview

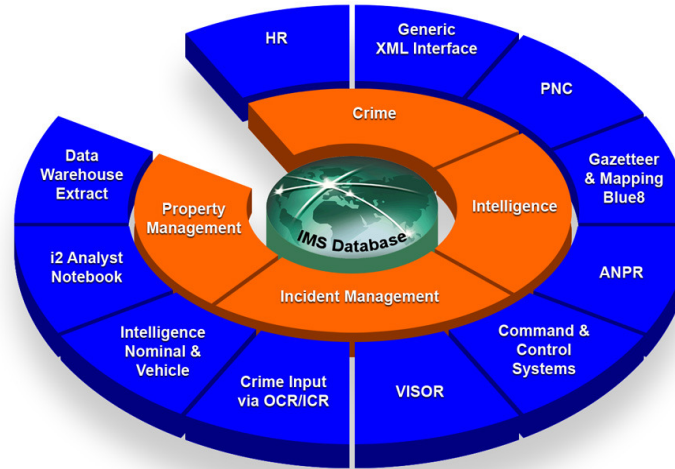
IMS (Incident Management Suite) is an integrated Crime, Intelligence & Property Management system developed for the police by ABM, one of the UK's leading providers of software solutions and services to the Public and Private Sector.

ABM's Incident Management Suite is an integrated Crime, Intelligence & Property Management solutions encompassing the collection, collation, management and analysis of information relating to these operational aspects of policing. Modules may be used in standalone mode, or as part of an integrated suite.

Implementing all elements of the IMS Suite offers Users a wider intelligence picture, greatly improving investigative capabilities.

Standard Features

- **"Core Indices"** - Nominal, Vehicle, Location, Organisation, Property, Attachments and "Objects of Interest" are only recorded once within the IMS Suite. Users are directed to search existing data before entering new, thus reducing duplication on entry.
- **Linking** - Core Index and Incident records can be linked together to document known and suspected links between records. All Links include an "association", which indicates the reason records are linked, and which each customer may define.
- **Data Security** - the suite has a common security model allowing data and links between data items (such as the link between a person and an address) to be secured to ensure only authorised Users may view data. The Security function is both flexible and comprehensive, to support existing and future operational requirements.
- **Object of Interest** - a customer definable entity, allows the customer to extend the system to hold data about items such as Telephone Calls, DNA and other forensic items.
- The Suite incorporates an **image and document management** facility allowing photographs, scanned documents, source documents (such as word processing or spreadsheet documents) to be linked to any item within the suite. These items are stored within the Core Index as Attachments.
- **Snapshots** - to ensure that both current and historical information is recorded and retained, a point in time view of Core Index records is created each time a record is updated. This allows a full picture of how a record has progressively changed over time to be seen, and permits Users to search for records meeting given criteria at a point in time if required.
- **Overt and Covert Alerts** allow the User to flag and monitor update, view, search, print and link activity on any "Core Index" item and Incident.
- **Warnings** - set against Core Index records, can provide information vital to Officer safety, and additional Intelligence information, including, if required, geographic information. Warning types, priorities and definition are all customer definable.
- **Audit** - a comprehensive audit facility ensures the integrity of the system. All significant events are recorded fully, including views, updates, searches, log ons and log offs. Before and after images of records for update transactions are also recorded.
- **Weeding** - the Suite incorporates a comprehensive incident driven weeding facility to ensure that data is retained in line with national and customer policy. Weed Dates are set initially by the application based on customer definable rules, and can be updated at any time as required. Weeding, running as a background process, then ensures that data is removed from the application when required.
- **Searching** - data within the IMS Suite may be searched by ABM's common structured search tool, to provide specific search criteria, or via the free text search engine to provide wider scope for matches to be located.
- **Workflow** - the Task Management system allows the generation of tasks when particular actions have been performed within the systems. It also ensures the User follows up any missing information from the initial reports. Task Management has an internal e-mail system allowing information to be sent to individuals or groups. Details of any incident may also be attached to messages.



product overview



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