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Press release

MICROS and ABM announce partnership to help retailers combat internal fraud

Retail IT expert MICROS and crime reduction IT specialist ABM have formed a strategic partnership to help retailers prevent fraud and reduce shrink. MICROS's loss prevention solution XBR and ABM's case management solution Intellicase will work simultaneously in order to identify and eliminate loss throughout an organisation. Once installed XBR identifies trends associated with a retailer's key performance indicators and sends automatic alerts to the management team on an occurring loss. They can then use the system to drill down by store location, cashier and transaction level to understand where the loss is occurring. Once it has been investigated and confirmed as internal fraud, the information is then passed directly into the Intellicase solution and used to define a corporate strategy and case for civil prosecution. With XBR and Intellicase incidents can be investigated in days, rather than months which reduces loss and leads to faster compensation for the retailer.

Paul Woodward, managing director for MICROS Retail & Manufacturing says: **"For more than 20 years we have been helping retailers build strategies to combat the growing problem of staff theft. Our new partnership with ABM further strengthens this goal by enabling our customers to build a case to actually prosecute - between us all, we are winning this constant battle"**.

Anton Roe, operations director for ABM concludes: **"This new partnership between ABM and MICROS leverages our intelligence and retail expertise, which provides the tools necessary to combat retail loss and deliver tangible results from loss prevention strategies."**

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